FOR IMMEDIATE RELEASE
CONTACT: Julie Garrison, Dean, University Libraries
March 17, 2020

**Statement Regarding Continuity of Library Services During the State-Mandated, Temporary Closure**

Western Michigan University students, faculty, staff, and visitors:

For now, our doors may be closed, but WMU Libraries’ resources and services are still available to serve your needs.

Visit wmich.edu/library for 24/7 access to our wealth of online information resources.

Utilize our full suite of remote services to:
- [Request materials](#) to be delivered electronically or via intercampus mail or UPS. All WMU students, staff, and faculty are eligible for this service.
- Request new electronic resources, including streaming videos and expanded licensing for ebooks
- [Access electronic reserves](#) and [place requests](#) to make portions of physical reserve items available electronically
- [Ask questions and get help](#) through virtual reference services or [research consultations](#) with librarians
- Request instructional support, including videos, tutorials, quizzes, resource lists, library guides, virtual discussions about instructional or research needs, and other customized resources. [Contact your subject librarian](#) to get started.
- Access instructional tools and learning technologies, such as Learning Glass, by appointment. Email our emerging technology specialist for more information.
- [Contact us](#) for assistance or concerns about your library account

Continue to connect to our services, staff, and librarians via phone, online chat, email, and scheduled virtual appointment.

- Call us between 8 a.m. and 5 p.m. at 269-387-5059
- [Chat with a librarian](#) between 8 a.m. and 7 p.m., Monday through Thursday and 8 a.m. – 5 p.m. on Fridays.
- [Submit questions and requests](#) anytime through our online form or by sending an email to specific library employees. We will respond to you within 24 hours or sooner.

Due to the temporary closure of Waldo Library, the physical items in our Federal Depository Library collection are unavailable to the public. However, all library users may access online government information through Library Search. Learn more about [online government information resources](#).